



## [HIGH HOLY DAYS 2024/5785 FAQs](#)

We look forward to welcoming you to Beth Tzedec for High Holy Days 5785 beginning sundown on Wednesday, October 2. We are providing a **detailed FAQ** below which you can read at your leisure to help you plan for the upcoming *chagim*, whether you are participating in person or via livestream.

### **1. What in-person services are being offered this year?**

We are very pleased to host multiple in-person services this year including:

- a. Sanctuary Service
- b. Mezzanine Service
- c. Family Service (Hendeles Chapel)
- d. Short & Sweet Service (Outdoor Tent)
- e. Return Again and Again Meditation Service (Boardroom)
- f. Kehillah Inclusion Service (Room 105)

We also have special offerings including a 20s & 30s Trail Torah hike to Cedarvale Ravine with Assistant Rabbi, Lara Rodin; Selichot with Shabbat Scholar Rabbi Shai Held; Tashlikh; youth activities; babysitting; a new inclusion service, a pop-up Sensory Room, and Hot Topics, to name a few.

### **2. What is the High Holy Days schedule?**

Visit <https://bit.ly/hhd-5785-schedule> or refer to the detailed service schedules in Appendices A and B.

### **3. How can I learn more about the High Holy Days?**

Please visit our homepage ([www.beth-tzedec.org](http://www.beth-tzedec.org)) to access our High Holy Days Guide or type <https://bit.ly/hhd-guide-5785> into your browser to open the Guide.

### **4. If I wish to participate remotely, will a livestream option still be available?**

Yes. We will be live streaming two High Holy Days services - The Sanctuary Services and the Short & Sweet Services (Outdoor Tent)

#### ***What is the link for the livestream services?***

High Holy Days services are available at Beth Tzedec TV: <https://www.bethtzedec.tv>

#### ***Do I need a password to watch the livestream?***

A password is not required to participate via livestream.

#### ***If I can watch the livestream with no password, and I'm not attending services in person, why am I being asked to pay my annual contribution?***

We rely on your annual contribution to operate and sustain YOUR shul. Like any membership-based organization, our sustainability will be at risk without our members' yearly payments.

*Beth Tzedec has not implemented an increase in its membership contribution in more than 10 years amidst record inflation post-COVID. Specific to live streaming, Beth Tzedec has invested significantly over the past four years in digital and broadcast technology to bring our services and programs directly to YOU, from wherever you choose to participate. This includes the purchase of high-definition cameras in multiple prayer spaces, the creation of a central studio, and the hiring of a full-time digital manager who oversees the delivery of services and programs into your home daily.*

5. **Do I need a ticket to attend High Holy Days services?**

Yes. Each family member aged **18 and older** will receive ONE ticket to enter the synagogue for all Rosh Hashanah services *and* one ticket for all Yom Kippur services\*.

\*To receive your tickets, you must be a **member in good standing**. Please ensure you set up your payment schedule as soon as possible to avoid having to make last-minute arrangements **or having to stand in time-consuming line-ups** on the *day of*. Please visit **Appendix C** for payment details.

Generations Members must confirm their membership renewal. The **latest date** to renew your membership in order to receive tickets by mail was **September 20, 2024**. Please visit **Appendix D** for Gen Mem registration details.

6. **What happens if I pay my membership after September 20?**

If you pay after September 20, your tickets will not be mailed but will be available for pick-up at the synagogue. The last day for ticket pick-up is **Wednesday, October 2 at 11:30 AM**.

If you forget your tickets on the day of services, you must check in with our security guards and Greeters upon entry and will likely need to wait in line. They will verify your membership status upon presentation of your identification. Without ID, access to the shul will not be allowed, with no exceptions.

**ANYONE ENTERING THE PROPERTY WITHOUT A TICKET MUST BE A MEMBER IN GOOD STANDING AND MUST SHOW ID TO GAIN ENTRY. BECAUSE OF ADDITIONAL SECURITY MEASURES THIS YEAR, PLEASE BE PREPARED TO STAND IN LINE IF YOU DO NOT HAVE YOUR TICKET. THEREFORE, WE STRONGLY ENCOURAGE YOU TO PICK UP YOUR TICKETS FROM THE OFFICE IN ADVANCE.**

If you have questions about your membership, please contact Klara Romm, Membership & Engagement: *Phone: (416) 781-3514 ext. 220 / Email: [kromm@beth-tzedec.org](mailto:kromm@beth-tzedec.org)*

7. **Can my children accompany me to any service?**

Yes, your children are welcome to attend all our services.

- **Children 17 and under** do not require tickets. Please check our **High Holy Days Guide** to view all of our children's programs.
- Teens aged **18 and 19 qualify for Generations Membership**. Be sure to set up or renew your membership to qualify for a High Holy Day ticket. Alternatively, **refer to Appendix D** on page 9 to access the registration pages.

## 8. Annual High Holy Days Appeal

- Our annual campaign is our flagship fundraiser key and a vital generator source for the shul. This year, our goal is \$600,000! Please consider participation at an amount with which you are comfortable. You may donate online or via the “tab-down” entry ticket. Simply visit [bt.crowdchange.ca/beth-tzedec](https://bt.crowdchange.ca/beth-tzedec) to make your gift today.

## 9. Is there a room where mothers can nurse their babies?

Yes, the *Simcha Room* (formerly the Bride’s Room) on the main floor across from the Women’s Washroom will be available for nursing mothers.

## 10. Does the synagogue offer support and tools for persons with a disability?

Yes. Beth Tzedec is committed to offering a safe and inclusive space for all members and guests. We are always open to continued learning and suggestions. The following are available as needed:

1. *Large font Machzorim (Please ask your usher if you require one)*
2. *Hearing-enabled devices (Cloak Room). Please contact the office to reserve in advance.*
3. *Accessible Washrooms (Main Floor, 2<sup>nd</sup> floor adjacent to the Mezzanine)*
4. *All-gender washroom (Main Floor in the School Wing across from Room 105) and all washrooms on the second floor adjacent to the Mezzanine.*
5. *Caregiver Washroom (Main Floor in the School Wing across from Room 105)*
6. *Audible (Braille) Elevator*
7. *Wheelchairs and Wheelchair Ramp (Lobby)*
8. *Accessible parking spots (The entire north parking lot will be accessible parking only during the High Holy Days)*
9. *Scent-Free Environment: Please refrain from wearing perfume/cologne*

This year, we are proud to be launching two **NEW** initiatives:

- a. **Kehillah Inclusion Service**: Conducted by Assistant Rabbi Lara Rodin, this Service will run on Rosh Hashanah and Yom Kippur for children in Grades 1 to 6 with intellectual or developmental disabilities and their families.
- b. **Sensory Room**: This second-floor pop-up space offers controlled sensory experiences to create a soothing and engaging environment for children ages 4 to 18 with neuro-diverse and sensory processing considerations. Available by registration only. Visit <https://bit.ly/sensory-room-HHDs-5785>.

## 11. Where are the washrooms?

As noted in #10 above, we have washrooms available on the first (main) and second floors:

- An All-Gender/Accessible Caregiver washroom across from Room 105 in the School Wing.
- There are multiple single-user all-gender washrooms on the 2<sup>nd</sup> floor next to the Mezzanine.

## 12. Where is the Lounge going to be set up during the High Holy Days?

The Boardroom will be available as the main adult lounge to relax and have cookies and coffee/tea from 10:30 AM to 12:15 PM on Rosh Hashanah Days 1 and 2. The Teen Lounge will be on the third floor in the School Wing per the schedule on page 6.

## What details should I be aware of on the days of the services?

### a) Parking

There is limited space in our parking lot, especially because the lower (south) portion will be designated exclusively for the *Short & Sweet Service* outdoor tent. **Only those with accessible parking permits** can park in our lot on a first-come, first-served basis.



Please pay attention to parking signage and be respectful of our neighborhood when parking, including not parking in front of hydrants or driveways. Beth Tzedec cannot be responsible for any tickets issued or vehicles that are towed.

### b) Security

#### Entry to the Property

For security purposes, walk-in entry to the property will be from Avenal and Warwick streets through the parking lot. **The front Bathurst Street doors will remain closed.** At entry, our security guards will require that you show your ticket(s).

**Please remember to bring your ticket(s) with you so you can enter seamlessly and proceed to your preferred service.**

#### All Bags will be Checked

The safety of our members and guests is paramount. During the High Holy Days, you will notice an increased presence of security staff both outside and inside the shul. This is standard protocol.

**Every service participant will have their bags checked** (purses, *tallit* bags, etc). Please do not be offended by this. It is for your safety and the safety of your fellow members. Please refrain from bringing large bags or backpacks to the synagogue.

#### What happens if I forget or Do Not Have a Ticket?

We strongly encourage you to remember your ticket. As mentioned, if you arrive at the property without a ticket, to gain access:

- a) You will need to speak with our greeters who will verify you are a member-in-good-standing and have paid your annual contribution.
- b) You must show ID, without exception.
- c) Because of additional security, you will likely need to wait in a time-consuming line-up.

## 13. What are Beth Tzedec's COVID Protocols during these High Holy Days?

While COVID protocols have eased, the number of incidences is on the rise. However, please take note of the following for the safety of all our members and guests:

### 1. COVID Symptoms

If you have COVID or any illness symptoms, please stay home and participate via our livestream on Beth Tzedec TV ([www.bethtzedec.tv](http://www.bethtzedec.tv)).

## 2. Mask-Required Seating (Sanctuary and Mezzanine)

Masking is not required throughout the building; however, we have carved out a small “Masked Required” area in the Sanctuary (Section 4 on the main level to your far left as you enter the Sanctuary).

## 14. **Machzorim (Prayer Books)**

- *Machzorim* will be available at each service.
- If you will be participating via Livestream from home and you do not have a *Machzor*, you may arrange to sign for and pick up *Machzorim* from Avital Narvey in our office:
  - [anarvey@beth-tzedec.org](mailto:anarvey@beth-tzedec.org)
  - Phone: (416) 781-3514, ext. 210
- Note that we ask for the *Machzorim* to be returned directly after Yom Kippur starting October 14 during office hours.

## 15. **Decorum Tips**

- Please **refrain from using cell phones** or other electronic devices anywhere in the building. Ushers and staff will politely ask you to cease usage or to go outside. Parents, please discourage your children from taking cell phones to the Shul.
- To minimize noise affecting the services, please do not gather in the lobby. The sound carries to the Sanctuary, Chapel and Mezzanine.
- **Fragrance-Free:** Many of our members and guests have sensitivities and allergies to scents and fragrances and may become ill due to exposure while attending events at the shul. Please **refrain from using any scented or fragranced personal products** while visiting Beth Tzedec.
- Please dress appropriately/modestly when attending in-person services.
- *Kippot* and *tallit* are required for men and encouraged for women. A limited number of *tallitot* are available should you forget to bring your own.

## 16. **Questions?**

### a) Pre-High Holy Days:

If you have questions in advance of the High Holy Days, please contact the synagogue:

- Email: [info@beth-tzedec.org](mailto:info@beth-tzedec.org)
- Phone: (416) 781-3514, ext. 210

*The synagogue office will close at 12:00 NOON on October 2. Messages left during Rosh Hashanah will be returned when the office re-opens on October 7.*

### b) On the Day(s) Of:

For questions on the day(s) of your attendance at Beth Tzedec, we have many resources at the outside entry *and* inside the building to help you:

- At Entry: Greeters, Synagogue Staff and Security Staff

- Inside the Shul: Please check in with our Welcome Table volunteers under the rotunda in the main foyer or with the ushers in the Sanctuary and Mezzanine Services.

We hope this information has been helpful. We look forward to your participation in our upcoming High Holy Day services.

*L'Shana Tovah,*



Phil David  
*Executive Director, Beth Tzedec Congregation*  
Email: [pdavid@beth-tzedec.org](mailto:pdavid@beth-tzedec.org)

## APPENDIX A: ROSH HASHANAH SCHEDULE

BETH TZEDEC HIGH HOLIDAY SCHEDULE - 2024 • 5785					
ROSH HASHANAH					
Service Name	Leader	Location	Start Time	<i>Estimated*</i> End Time	Livestream?
<b>Rosh Hashanah Evening Services (October 2 &amp; 3)</b>					
Erev Rosh Hashanah (Oct 2)	Spiritual Leadership Team	Hendeles Chapel	6:00 PM	7:00 PM	Zoom
Rosh Hashanah Minchah-Ma'ariv (Oct 3)	Spiritual Leadership Team	Hendeles Chapel	6:40 PM	7:40 PM	Zoom
Rosh Hashanah Minchah-Ma'ariv (Oct 4)	Spiritual Leadership Team	Hendeles Chapel	6:00 PM	7:15 PM	Zoom
<b>Rosh Hashanah Daily Services (October 3 &amp; 4)</b>					
Mezzanine Services	Rabbi Fryer Bodzin, Cantor Ezer & Lorne Hanick	Orenstein Mezzanine Hall	8:30 AM	1:15 PM	No
Sanctuary Service	Rabbi Wernick, Cantor Moshe Fishel and the Lishmoa El Harina Choir & Lara Rodin	Sanctuary	8:45 AM	1:15 PM	Livestream
"Return Again & Again" Meditation	Aviva Chernick	Hurwich Board Room	9:30 AM	10:15 AM	No
Kehilla Inclusion Service	Lara Rodin, Assistant Rabbi	Room 105	10:00 AM	11:00 AM	No
Family Service	Daniel Silverman & Cantor Audrey Klein	Hendeles Chapel	10:30 AM	12:00 PM	No
Short & Sweet Outdoor Service	Yacov Fruchter & Aviva Chernick	Parking Lot Tent	10:30 AM	12:00 PM	Livestream
20s & 30s Trail Torah Service	Lara Rodin, Assistant Rabbi	Meet @ Upper Lot. Hike to Cedarvale Ravine	11:15 AM	12:30 PM	No
Hot Topics!	Oct 3: Campus Life Amidst Antisemitism Oct 4: Periphery	Reuben & Helene Dennis Museum	11:00 AM	11:45 AM	No
<b>FOR CHILDREN (October 3 and 4)</b>					
Camp Hi Ho	Cantor Audrey Klein, Penina Hoffnung	Room 102, 103, 104 Room 202, 204	9:30 AM	12:30 PM	NA
Songs & Stories for Young Children & their Families	Cantor Audrey Klein, Penina Hoffnung	L'Chaim Hall	11:00 AM	11:40 AM	NA
Sensory Room <i>(Age 4-18 by registration)</i>	Beth Tzedec Family Engagement	2nd Floor RHA Staff Room	9:00am	1:00 PM	NA
<b>TASHLIKH (October 3)</b>					
Outdoor Family Experience: <i>Shofar Blowing &amp; Tashlikh</i>	Daniel Silverman	Cedarvale Park Baseball Diamond, followed by Ravine	3:30 PM	4:30 PM	No
Downtown Shofar Blowing with Yacov Fruchter	Yacov Fruchter	700 Markham Street	4:00 PM	5:00 PM	No
Outdoor Shofar Blowing & Tashlikh	Rabbi Wernick	Beth Tzedec Parking Lot	4:30 PM	5:30 PM	No
<b>LOUNGE (October 3 and 4)</b>					
Connect Lounge	-	Boardroom	10:30 AM	1:00 PM	NA
Teen Space	Beth Tzedec Family Engagement	Meet in 3rd Floor Hallway	10:30 AM	12:15 PM	NA

## APPENDIX B: KOL NIDREI & YOM KIPPUR SCHEDULES

KOL NIDREI & YOM KIPPUR					
Service Name	Leader	Location	Start Time	<i>Estimated*</i> End Time	Livestream?
<b>Kol Nidrei (October 11)</b>					
Early Minhah	Spiritual Leadership Team	Hendeles Chapel	2:00 PM	2:15 PM	<a href="#">Zoom</a>
Mezzanine Service	Rabbi Fryer Bodzin, Cantor Ezer & Lorne Hanick	Orenstein Mezzanine Hall	6:25 PM	9:15 PM	No
Sanctuary Service	Rabbi Wernick, Assistant Rabbi Lara Rodin, Cantor Moshe Fishel and the Lishmoa El Harina Choir	Sanctuary	6:25 PM	9:15 PM	Livestream
Family Service	Daniel Silverman & Cantor Audrey Klein	Hendeles Chapel	6:25 PM	7:30 PM	No
Short & Sweet Outdoor Service	Yacov Fruchter & Aviva Chernick	Parking Lot Tent	6:25 PM	8:25 PM	Livestream
<b>KOL NIDREI - FOR CHILDREN (October 11)</b>					
Camp Hi Ho	Cantor Audrey Klein, Penina Hoffnung	Room 102, 103, 104	6:15 PM	9:00 PM	NA
Sensory Room	Beth Tzedec Family Engagement	2nd Floor RHA Staff Room	6:30 PM	9:00 PM	NA
<b>Yom Kippur (October 12)</b>					
Mezzanine Service	Rabbi Fryer Bodzin, Hazzan Ezer & Lorne Hanick	Orenstein Mezzanine Hall	9:00 AM	2:45 PM	No
Sanctuary Service	Rabbi Wernick, Assistant Rabbi Lara Rodin, Cantor Moshe Fishel and the Lishmoa El Harina Choir	Sanctuary	9:00 AM	2:30 PM	Livestream
Kehilla Inclusion Service	Assistant Rabbi Lara Rodin	Room 105	10:00 AM	11:00 AM	No
Family Service	Daniel Silverman & Cantor Audrey Klein	Hendeles Chapel	10:30 AM	12:00 PM	No
Short & Sweet Outdoor Service	Yacov Fruchter & Aviva Chernick	Parking Lot Tent	10:30 AM	12:00 PM	Livestream
"Return Again & Again" Meditation	Aviva Chernick	Hurwich Board Room	12:45 PM	1:45 PM	No
Hot Topics	Uniting & Healing Hearts	Reuben & Helene Dennis Museum or Mezzanine	12:45 PM	1:30 PM	No
<b>FOR CHILDREN (October 12)</b>					
Camp Hi Ho	Cantor Audrey Klein, Penina Hoffnung	Room 102, 103, 104 Room 202, 204	10:00 AM	1:30 PM	NA
Songs & Stories for Young Children & their Families	Cantor Audrey Klein, Penina Hoffnung	L'Chaim Hall	11:00 AM	11:40 AM	NA
Sensory Room <i>(Age 4-18 by registration)</i>	Beth Tzedec Family Engagement	2nd Floor RHA Staff Room	9:00am	1:00 PM	NA
<b>LOUNGE (October 12)</b>					
Teen Space (Grade 6-8)	Beth Tzedec Family Engagement	Meet in 3rd Floor Hallway	10:30 AM	1:30 PM	NA
<b>MINCHAH/NEILAH (October 12)</b>					
Minhah Service	Spiritual Leadership Team	Sanctuary	4:15 PM	5:55 PM	Livestream
Neilah	Spiritual Leadership Team	Sanctuary	5:55 PM	7:10 PM	Livestream
Ma'ariv/Havdallah/Shofar	Spiritual Leadership Team	Sanctuary	7:10 PM	7:25 PM	Livestream



### APPENDIX C: RENEWING YOUR MEMBERSHIP (40+)

Payments may be made in full or post-dated. There are a number of payment options available for your convenience.

- **Online, using Visa or Mastercard:** Full amount or post-dated credit card payments.
- **By cheque:** Full amount or post-dated cheques dated the 15th or the last day of the month.

Want to do it yourself? We encourage you to pay online at [bethzedetoronto.shulcloud.com](https://bethzedetoronto.shulcloud.com).

If you need assistance accessing your account or other technical support, please contact [Klara Romm](#), Membership and Engagement, at 416-781-3514, ext. 220.

The first payment should be made NOW and the final payment dated no later than **April 15, 2025**.

**Tax Receipts:** 2024 tax receipts will be issued in February 2025 for payments made prior to December 31, 2024.

### APPENDIX D: GENERATIONS MEMBERSHIP (18-39 – TO JOIN OR RENEW)

If you are between the ages of 18 to 39, please use the appropriate link below to join or to renew your Gen Mem membership.

#### a) New Gen Mems

- Click <https://bit.ly/3Lyk9ug> to join. There's no charge and it'll take just a few moments.

#### b) Returning Gen Mems Only:

- Click <https://bit.ly/gen-mem-renew-2024> to renew now if you have not done so already.

#### c) Gen Mems Turning 18

- Parents of Gen Mem's...we might need your help. Family members who have turned or will turn 18 between July 1, 2024 to June 30, 2025 are considered Generations Members and must join to get a ticket. There is no charge and it'll take just a few moments. Please click <https://bit.ly/3Lyk9ug>.